

## GENERAL COVID UPDATE - SEPTEMBER 2020

Based on the guidance published by Swim England, STA and RLSS. Lessons have been restructured so that classes will run for 25 mins, groups no bigger than 4 per station. Courses will run as a block of 9-weekly lessons at a cost of £78.75. Enquires for new starters can be made via website, mobile call, or email. Confirmation of bookings will be communicated via email with payments made via online banking only. No cash.

### **GUIDELINES FOR ALL POOLS:**

- Confirmation of bookings for all courses will be via email.
- Payments due, Health Questionnaire, T&C and Guidance documents for the day will be sent out in booking confirmation.
- You must Inform Salamanda via email of any Medical conditions.
- ***If the swimmer has been sent home from school to self-isolate, then they must not attend swimming for that period of isolation.***
- Do not attend lessons if you or any member of the family show symptoms of Covid.
- Questions queries during the course can be resolved on the day Via the pool Coordinator. If it cannot be resolved at the pool email. [salamanda.sa.customer.info@gmail.com](mailto:salamanda.sa.customer.info@gmail.com).
- Once the course has commenced, children will stay in group for whole course, and only move if a space is available in new group. No refunds will be issued.
- Enrolment will be session 7 of a course. Emails will be sent out advising enrolment date.
- All transactions will be via online banking this will include sale of badges, goggles, and hats.
- If you require goggles or hats email request and send payment. A selection will be available at the pool.
- We will have specific sessions for collection of badges achieved. Payment via online banking before collection date
- A ratio of 1 parent/carer to 1 swimmer unless a sibling is also having a swimming lesson or is a baby in a car seat.
- Separate Entrance/ Exits will be operational where possible, and social distancing of 2m apart inside/outside of building must be adhered to.
- Signs will be in place together with marking tape and coloured zonal cones will be in the pool hall for you to view lessons. NO changing rooms operational (**Smestow/Crestwood only**)
- Signs will be in place together with marking tape in Changing rooms at Colton Hills. You will be assigned a changing room area to wait for duration of each lesson. No viewing available (**Colton Hills only**)
- Arrive 10mins before lessons at time allocated with swimmer beach ready EG swimming attire on under clothes/robes.
- Sanitising of hands will be required by children/adults on entry. (*All pools*)
- Face masks and flip flops to be worn by all adults when inside the pool building. Clothes to be kept in a bag.
- Parents/carers of station 4 and lengths swimmers will be asked to wait in cars and return to wait outside exit 5 mins before class finishes. (**Smestow only**)
- Parents/carers of station 4 and lengths swimmers at Colton Hills can wait in designated changing room or wait in car.
- Shower facilities will not be available.
- Once lessons have finished must exit the building as soon as possible EG robe and flip flops on and move quickly to the exit as directed by the coordinator.
- Belts will be issued to swimmers on first lesson, these will need to be sanitised at home after the lesson.
- Belts will not be available to use during the lessons. If you forget your child's belt, they will not be able to swim.

- Parents must secure all Belts, goggles, and hats before commencement of lessons.
- Please read signage and follow social distancing when waiting to enter the building and on exit.
- Be respectful of all other people in the building and to keep a 2-metre physical distance from others.
- That good respiratory hygiene is maintained. If it is necessary to cough or sneeze, it should be done into a clean tissue which is safely discarded, or into their elbow.
- That children have been to toilet before arriving on site.

Thank you all for your support and understanding in this changing world. We look forward to welcoming you back from all the team at Salamanda Swimming Academy