

Update 3 = Return to Lessons a New Era (08/08/2020)

We have been working hard behind the scenes to prepare for a return to lessons. Risk assessment are ready with safety as the focus. Cleaning protocols have been drawn up and class sizes revised (4 per group). If you have not contacted Salamanda during this period of closure, it is important that you do ASAP as spaces are now limited in some time slots.

- 1. If you would like to keep your child/children's place (Now subject to availability) and carry on with their swimming journey. Email: salamanda.sa.customer.info@gmail.com**
- 2. Provide Child's Name, Pool, Day, and Time of current slot, we will try to accommodate you where space is available. But if this is not possible, as Update 2 has been live since 13.7.20, please include a 2nd / 3rd preference for lessons as this will help with alternatives if current slots are full.**
- 3. Alternatively if you require a refund Email: salamanda.sa.refunds@gmail.com your bank details with permission to refund online.**
- 4. Provide Child's Name, Pool, Day and Time and we will process your request ASAP and remove all details from our records.**

Based on the guidance published by Swim England, STA and RLSS. Lessons have been restructured so that classes will run for 25 mins, groups no bigger than 4 per station. Courses will run as a block of 9-weekly lessons at a cost of £78.75. Enquiries for new starters can be made via website, mobile call, or email. Confirmation of bookings will be communicated via email with payments made via online banking only. No cash.

SMESTOW LESSONS WILL RETURN - MONDAY 14th September 2020

COLTON HILLS TBC - hopefully end of September awaiting date from school.

CRESTWOOD TBC - School operations manager is working hard to agree a return for external letting with the trust.

GUIDELINES FOR RETURN:

- You should have either emailed salamanda.sa.customer.info@gmail.com or salamanda.sa.refund@gmail.com. **(All pools)**
- Confirmation of bookings for all courses now will be via email. **(All pools)**
- Payments due, Health Questionnaire, T&C and video tour will be sent out in booking confirmation. **(All pools)**
- You must Inform Salamanda via email to any Medical conditions. **(All pools)**
- Do not attend lessons if you or any member of the family show symptoms of Covid. **(All pools)**
- Questions queries during the course will need to be communicated via email. salamanda.sa.customer.info@gmail.com or mobile call. **(All pools)**
- All transactions will be via online banking this will include sale of badges, goggles, and hats. **(All pools)**
- If you require goggles or hats email request and send payment and a selection will be available at the pool. **(All pools)**
- We will have specific sessions for collection of badges achieved. Payment via online banking before collection date. **(All pools)**
- A ratio of 1 parent/carer to 1 swimmer unless a sibling is also having a swimming lesson. **(All pools)**
- Separate Entrance/ Exits will be operational, and social distancing of 2m apart outside fire exit doors must be adhered to. **(All pools for now)**
- Signs will be in place together with marking tape and coloured zonal cones will be in the pool hall. **(Smestow only)**

- Arrive 10mins before lessons at time allocated with swimmer beach ready EG swimming attire on under clothes/robes. **(All pools)**
- Sanitising of hands will be required by children/adults on entry. *(All pools)*
- Face masks and flip flops to be worn by all adults when inside the pool building. Clothes to be kept in a bag. **(All pools)**
- Swimmers to feed in through fire exit doors and go to assigned group. Parents/ Carers will be assigned a coloured zone to watch the lessons. **(Smestow only)**
- Viewing of lessons will be open to parents/carer of station1, 2 and 3 swimmers. **(Smestow only)**
- Parents/carers of station 4 and lengths swimmers will be asked to wait in cars and return to wait outside exit 5 mins before class finishes. **(Smestow only)**
- Station 1 swimmers to enter building first followed by station 2, then 3 and finally 4. **(Smestow only)**
- Changing/ shower facilities will not be available **(All Pools)**
- Once lessons have finished must exit the building as soon as possible EG robe and flip flops on and move quickly to the exit as directed by the coordinator. **(All pools)**
- Belts will be issued to swimmers already attending lessons that require one. New starters will have to purchase a belt. These will need to be sanitised at home after the lesson. **(All pools)**
- Belts will not be available to use during the lessons. If you forget your child's belt, they will not be able to swim. **(All Pools)**
- Parents must secure all Belts, goggles, and hats before commencement of lessons. **(All pools)**
- Please read signage and follow social distancing when waiting to enter the building and on exit. **(All pools)**
- To be respectful of all other people in the building and to keep a 2-metre physical distance from others. **(All pools)**
- That good respiratory hygiene is maintained. If it is necessary to cough or sneeze, it should be done into a clean tissue which is safely discarded, or into their elbow. **(All Pools)**
- That children have been to toilet before arriving on site. **(All Pools)**

Thank you all for your support and understanding in this changing world. We look forward to welcoming you back from all the team at Salamanda Swimming Academy